



## Season Passes 2023 / 24

**Thank you for purchasing a Season Pass with us, we do hope that you enjoy the Park and Café. Here are a few details that you may find useful.**

Hagley Park and Visitor Centre Season Pass holders receive unlimited free entry to all public open days and events with the exception of charity days and ticketed events such as concerts and shows.

Our Season Passes run for 12 months from the day of purchase. Our passes do not entitle you to free entry to Hagley Hall.

The prices and benefits of our Season Passes can be found below.

### Why become a Season Pass Holder?

- Free unlimited access to our open days and events.\*
- Earn back the value of your season pass in 4 visits.\*\*
- Free entry for your children and grandchildren aged under 16 when they visit with you.
- Exclusive access to pass-holder only open days and evenings.

\*excludes charity days and special events such as concerts. \*\*based on our standard admission prices of £10per adult

### Price List

Adult £42.00      Joint (2 adults) £80.00      Family £85.00

## Terms and Conditions

We reserve the right to remove or alter any prices or benefits of our Season Passes at any time.

- When you have purchased your Season Pass, you will receive your pass card/s either in person at the desk or in the post within 10 working days.
- Our Season Passes may only be used by the person or persons who have purchased them. You may not give, transfer or lend your pass to anyone else. Our season passes are non-refundable, non-transferable and not for re-sale. We reserve the right to ID any visitor if we suspect they are dishonestly using a Season Pass. Any Season Passes which have been altered in anyway will be void
- You must be aged 18 or above to be eligible for a Season Pass.
- Family Season Pass holders are entitled to bring their own children or grandchildren aged under 16 with them on a visit free of charge, unless stated otherwise. You may only bring your own children and grandchildren without payment. We occasionally run special activities for children where there is a fee in addition to the Child Admission fee. Season Pass holders will not have to pay the Child Admission fee for their own children or grandchildren but may be required to pay the additional fee for the activity.
- If you lose your card, please advise us immediately so that we can arrange a replacement card.

## Countryside Code

- Your actions can affect other people's lives and livelihoods. Co-operate with people working in the countryside. For example, follow directions from ground staff should they be maintaining areas of the park.
- Give wild animals plenty of space. Their behaviour can be unpredictable, especially when they are with their young and you could get hurt.
- Protect the environment – we have a responsibility to protect countryside and open spaces for current and future generations. Take your litter home, bag and bin all dog poo in any public waste bin or take it home, do not cause damage or disturbance to nature.
- Our site is open access land to wildlife, therefore you must keep dogs on a lead at all times. Make sure your dog does not stray from the path or area where you have right of access

For more information please visit <https://www.gov.uk/government/publications/the-countryside-code/the-countryside-code-advice-for-countryside-visitors>

## We define our Season Passes as follows:

- Adult Season Pass – for one Adult (aged 18 or above)
- Joint Season Pass – for two Adults living at the same address (aged 18 or above)
- Family Season Pass – for two Adults (aged 18 or above) and up to four children.
  - We reserve the right to reject applications for Season Passes at our own discretion.
  - Season Pass holders with disabilities can admit up to two carers with them on visits to the park. If a Season Pass holder requires the support of more than two carers on their visit, please contact us to notify us in advance.
  - Season Pass holders may receive discounts on selected special events, workshops, and services i.e. café . These offers are not guaranteed, and we reserve the right to alter or remove the offer at any time. The offers are only valid for the Season Passes holders themselves and you may not allow a non-pass holder to use your card to unfairly receive discounts.

Please email us with any feedback to [info@hagleypark.co.uk](mailto:info@hagleypark.co.uk) or you can call us on 01562 307308 and keep in touch with us by checking our website [www.hagleypark.co.uk](http://www.hagleypark.co.uk) or follow us on Facebook and Instagram

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